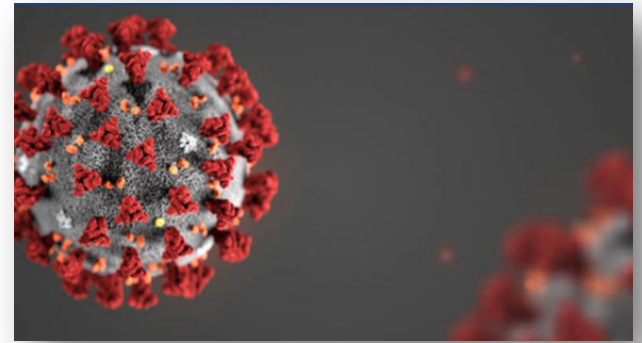




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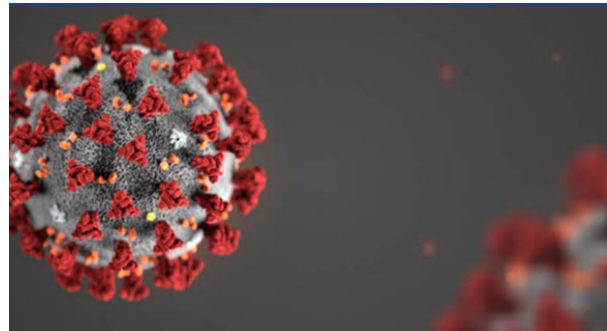
# **An Update for NYS Healthcare Providers on COVID-19**

**May 28, 2020**

**Elizabeth Dufort, MD, FAAP  
Medical Director, Division of Epidemiology  
New York State Department of Health**

# Agenda

- Global, National, New York State Updates
- Testing Updates
- Contact Tracing and Community Mitigation
- Multi-System Inflammatory Syndrome in Children
- Healthcare System Capacity
- Medicaid
- Reopening
- Resources
- Pre-planned Q & A: Chat box not feasible with level of attendance



- **Recordings will be available immediately:** [NYSDOH COVID-19 Healthcare Provider website](#)
- In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH

# Disclaimer

- The situation is rapidly evolving, as is our understanding of this new virus.
- All of the information presented is based on our best knowledge as of today.



# Situation Summary: COVID-19 Global, 5/27/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

Region	Confirmed Cases	Deaths
Global	5,488,825	349,095
Western Pacific	176,404	6927
European	2,061,828	176,226
South-East Asia	218,523	6359
Eastern Mediterranean	449,590	11,452
Africa	85,815	2308
Americas	2,495,924	145,810

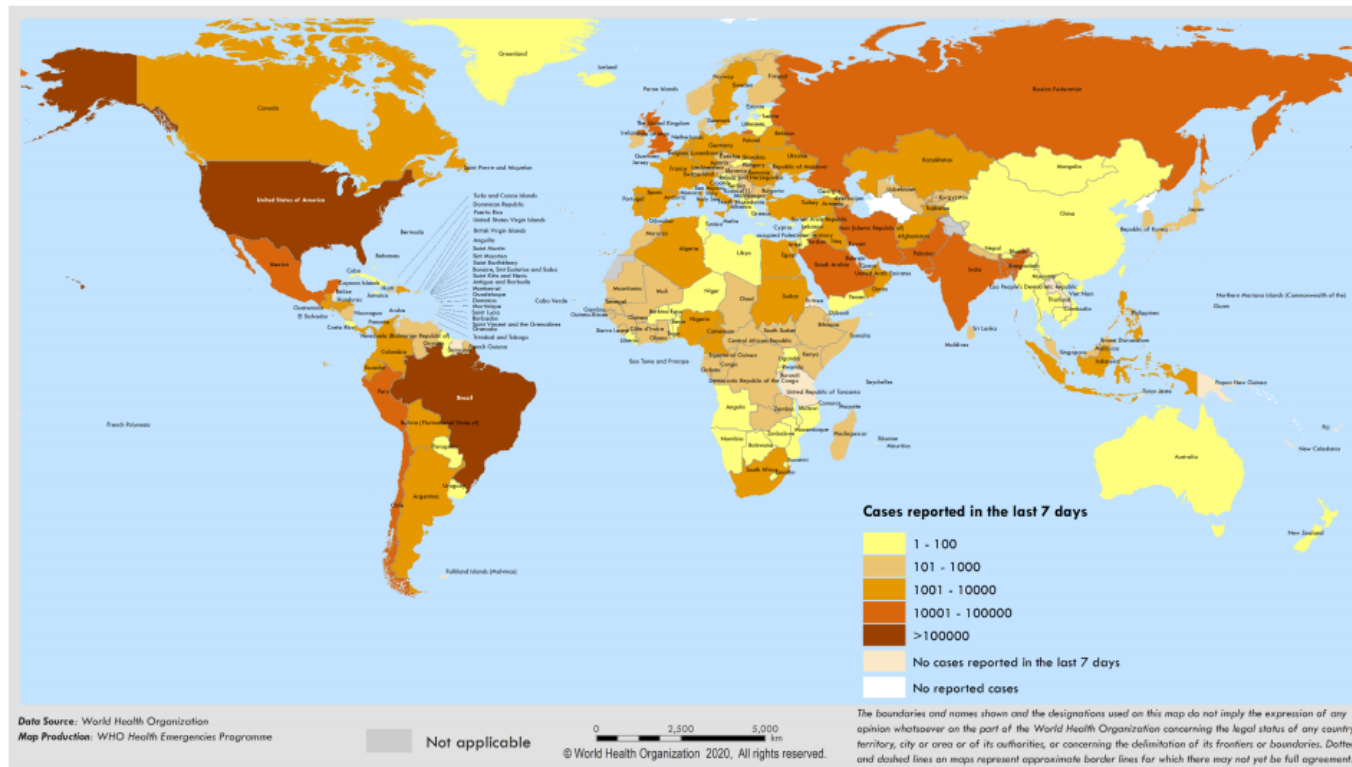


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# Situation Summary: COVID-19 Global, 5/27/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

Figure 3. Number of confirmed COVID-19 cases reported in the last seven days by country, territory or area, 21 May to 27 May\*\*

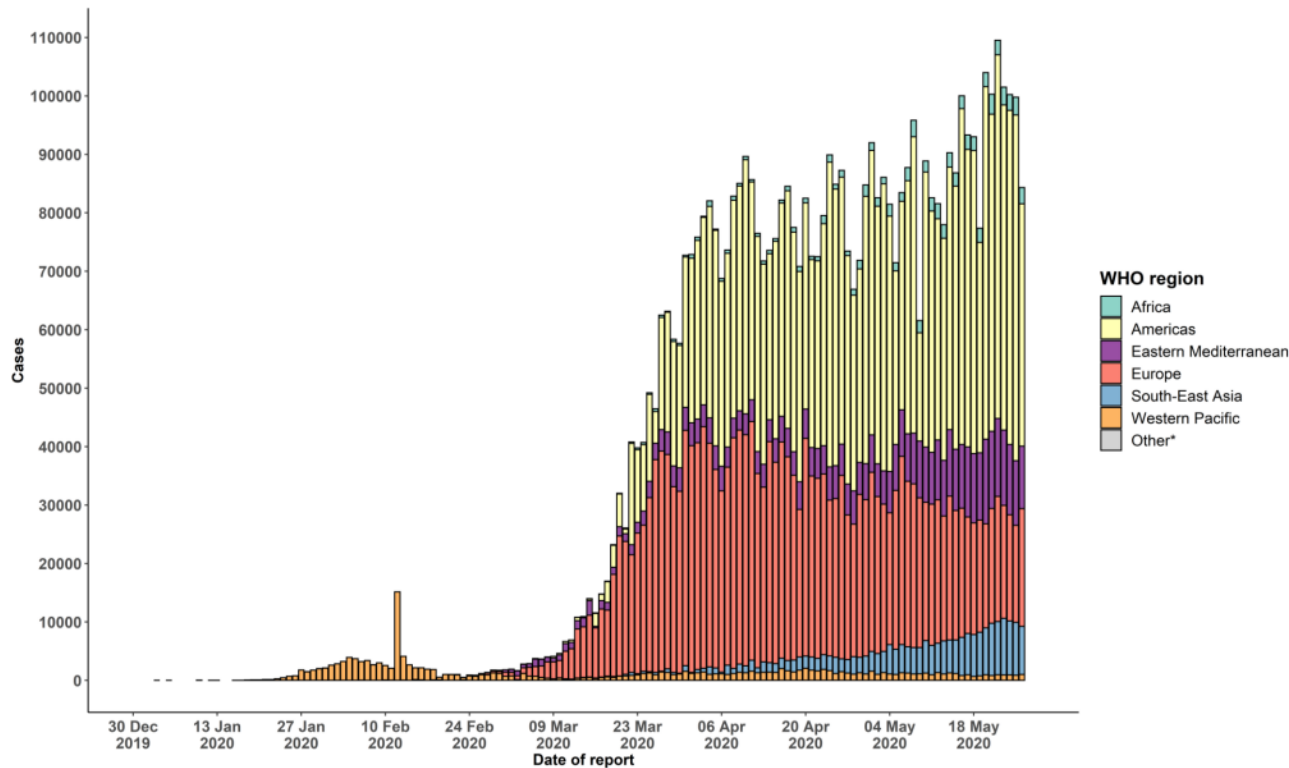


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# Situation Summary: COVID-19 Global, 5/27/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

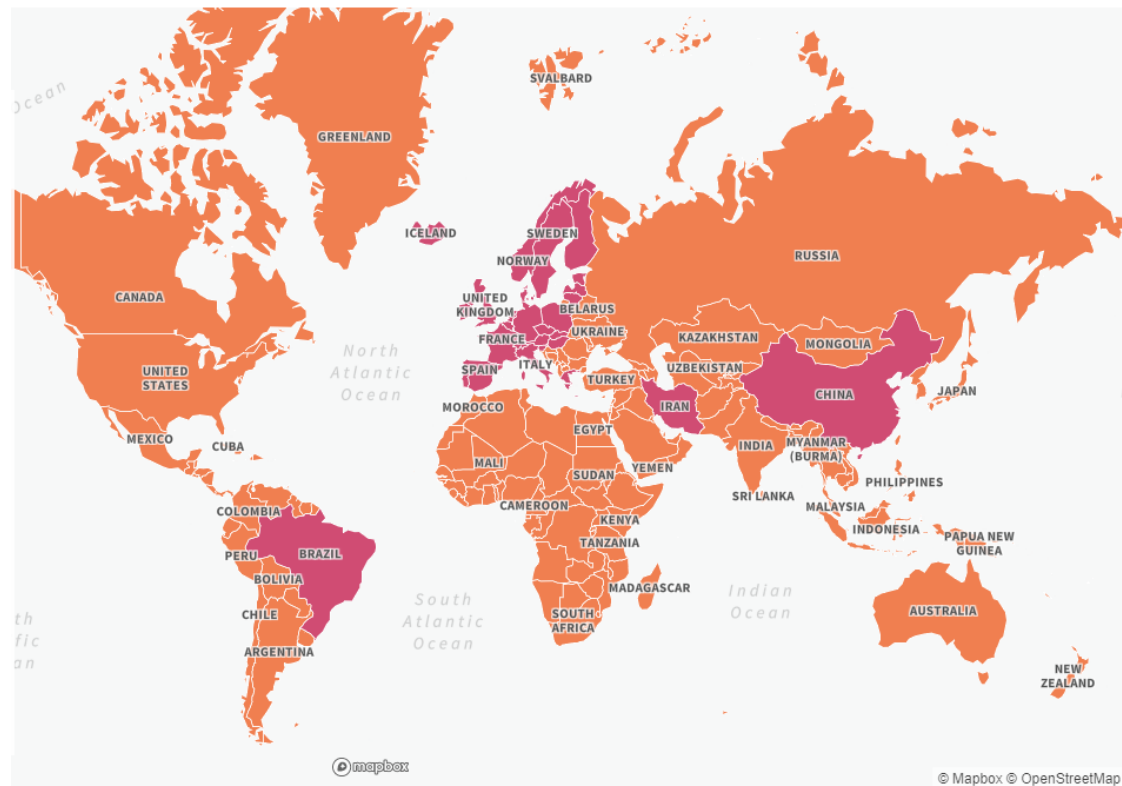
Figure 4. Number of confirmed COVID-19 cases, by date of report and WHO region, 30 December 2019 through 27 May 2020\*\*



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# COVID-19 CDC Travel Recommendations by Country

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notice.html>



## Geographic Risk Assessment for COVID-19 Transmission

Click on the map to get country-specific travel health information about COVID-19.

### Country Transmission Level

- Widespread ongoing transmission with restrictions on entry to the United States
- Widespread ongoing transmission without restrictions on entry to the United States
- Ongoing community transmission
- Limited community transmission

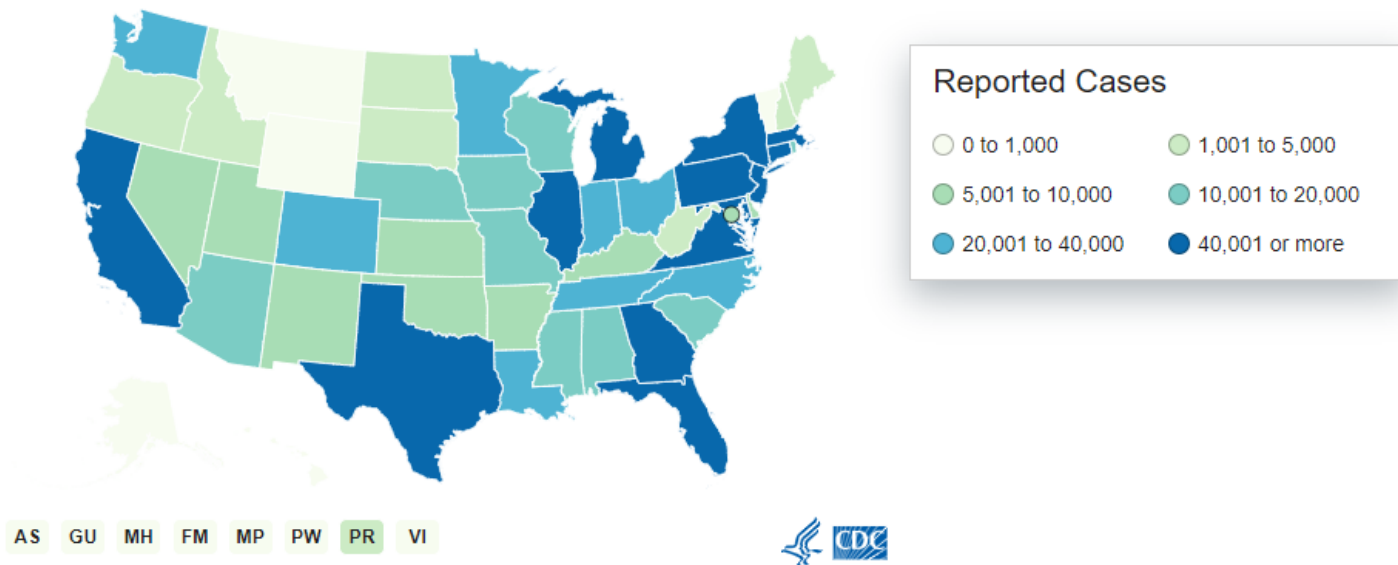
- **Level 3** Widespread transmission with US entry restrictions: Brazil, China, Iran, Most of Europe, UK and Ireland
- **Level 3** Widespread transmission without US entry restrictions: Global Pandemic



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# Situation Summary: Covid-19 U.S. (May 27, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](http://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)



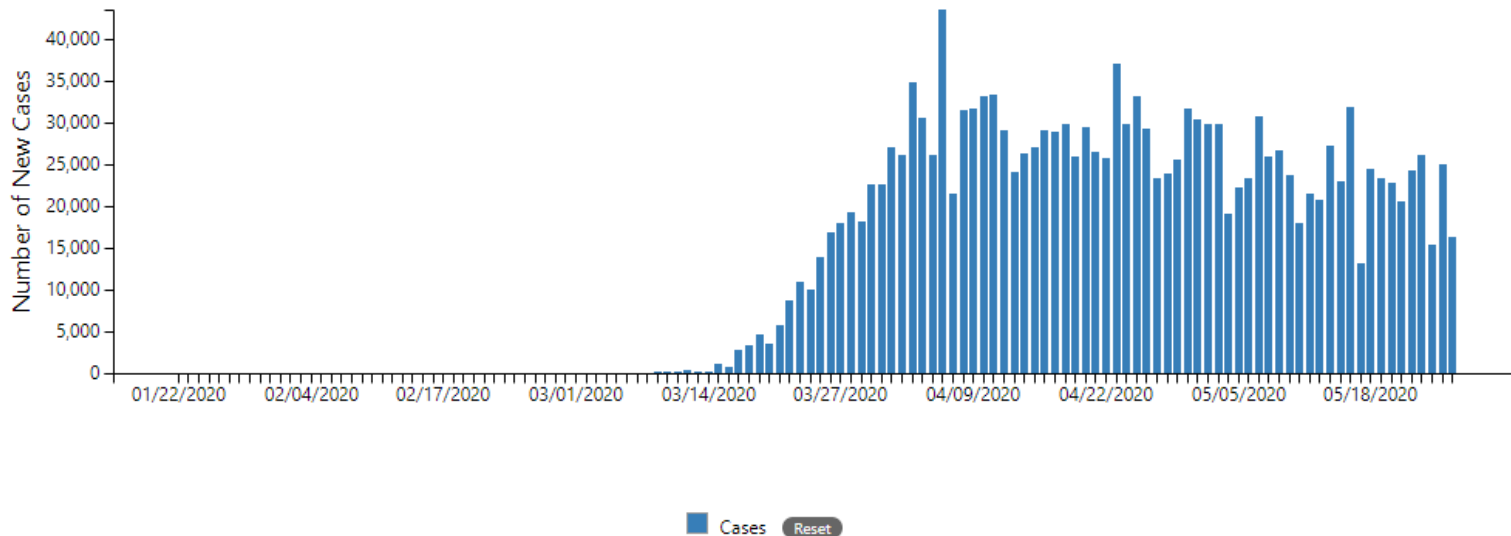
- Total cases: 1,678,843; new cases since 5/26: 16,429
- Total deaths: 99,031; new deaths since 5/26: 770

# Situation Summary: Covid-19 U.S. (May 27, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)

## New Cases by Day

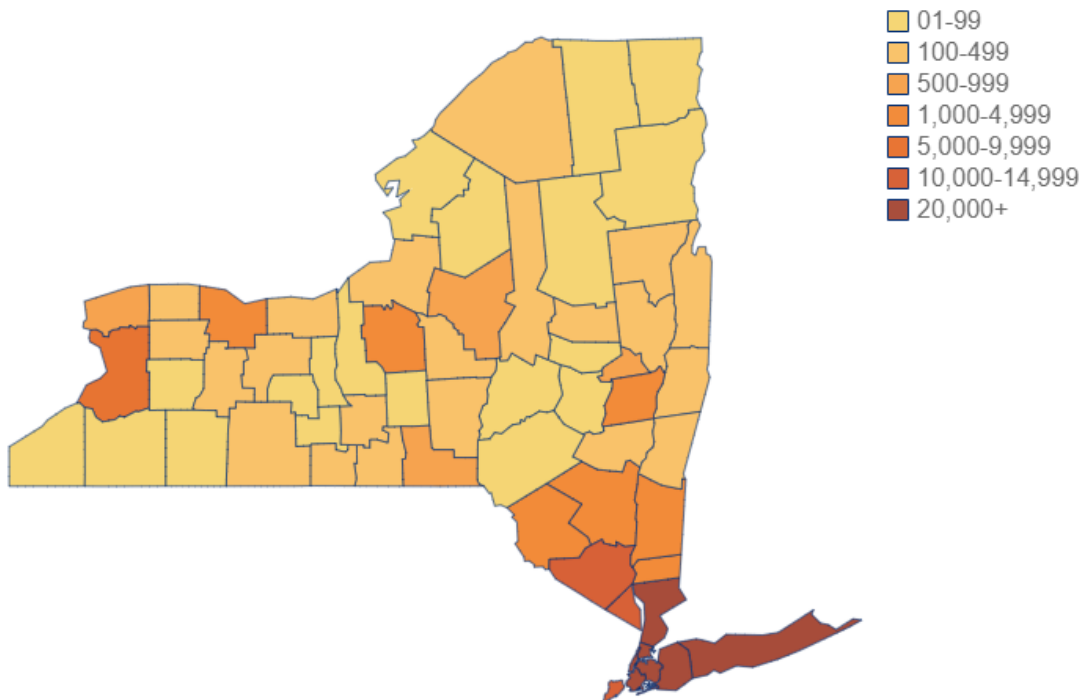
The following chart shows the number of new cases of COVID-19 reported by day in the U.S. since the beginning of the outbreak.



# NYSDOH COVID-19 Tracker (May 26, 2020)

Found at: [NYSDOH COVID-19 website](#)

Persons Tested Positive by County



## Statewide

Total Persons Tested

**1,811,544**

Total Tested 5/26

**37,416**

Total Tested Positive

**364,965**

Sex Distribution of Positive Cases

Female	Male	Unknown
48.3%	51.1%	0.6%

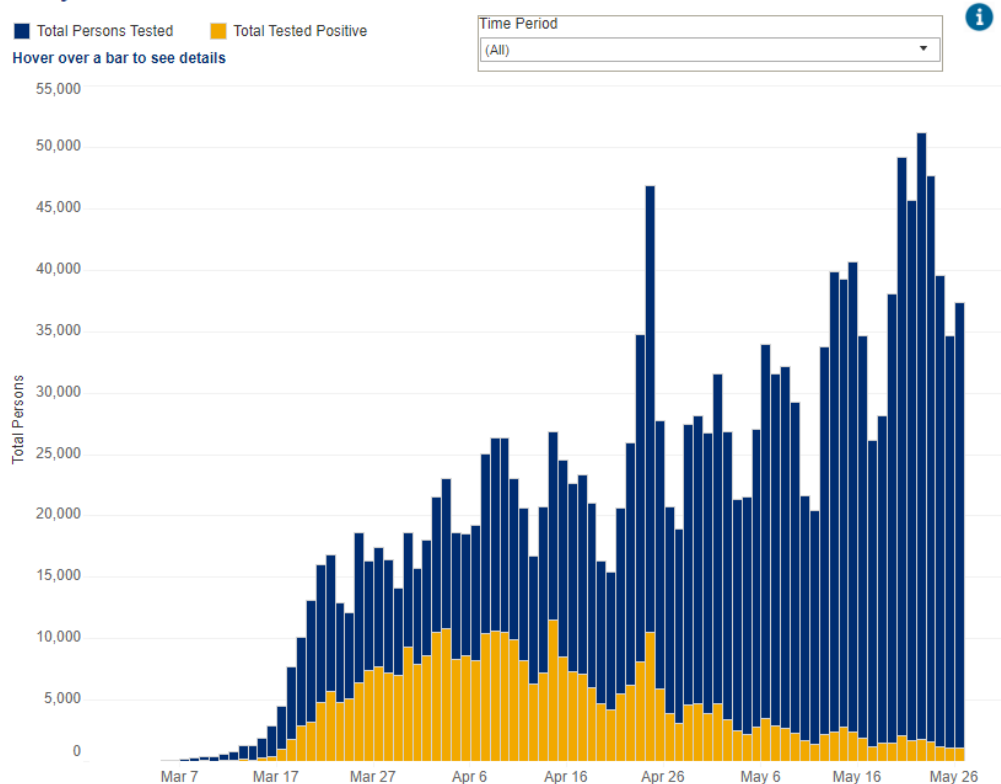
New Positives 5/26

**1,129**

# NYSDOH COVID-19 Tracker (May 26, 2020)

Found at: [NYSDOH COVID-19 website](https://www.health.ny.gov/statistics/covid19/)

Daily Totals: Persons Tested and Persons Tested Positive



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# NYSDOH COVID-19 Tracker (May 26, 2020)

Found at: [NYSDOH COVID-19 website](#)

## Fatalities by County

The increase in fatalities reflects new data reported Wednesday, May 6 in addition to confirmed fatalities within nursing homes and adult care facilities that were identified as part of a data reconciliation process earlier this week. [Click here](#) for additional detail.

County	Place of Fatality	Deaths by County of Residence
Grand Total	23,643	23,643
Albany	141	98
Allegany	0	2
Bronx	2,943	3,198
Broome	46	46
Cattaraugus	2	3
Cayuga	1	2
Chautauqua	3	2
Chemung	5	2
Chenango	2	5
Clinton	4	4
Columbia	37	39
Cortland	0	1
Delaware	0	2
Dutchess	145	139
Erie	504	485



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# NYS COVID-19 Healthcare Utilization

- Continue to see decreases in hospitalization, ICU, and intubation numbers
- Currently hospitalized: 4,010 (*decreased by 198*)
  - Newly hospitalized: 187
- Current ICU: 1,219 (*decreased by 42*)
  - Current Intubation: 931 (*decreased by 57*)
- Cumulative discharges: 64,954

# SARS-CoV-2 Testing for COVID-19

# SARS-CoV-2 Acceptable specimens

- Nasopharyngeal (NP) swab
- Anterior nares and oropharyngeal swab, both swabs in one tube of transport medium
- Anterior nares (about one cm up the nose)
- Saliva: 2ml in sterile specimen cup (no phlegm) - not many labs accept.
- VTM, UTM, MTM, phosphate buffered saline (PBS)
- <https://www.cdc.gov/coronavirus/2019-nCoV/lab/guidelines-clinical-specimens.html>

**It is essential to consult your reference laboratory's website and guidance to check what specimens the lab accepts**

# Infectious Disease Society of America Testing Guidelines

- Released May 6, 2020
- 15 recommendations based on available evidence
- Molecular testing for all symptomatic individuals in a community suspected of having COVID-19, even when the clinical suspicion is low
  - The panel suggests collecting NP, or mid-turbinate, or nasal swabs rather than oropharyngeal swabs or saliva alone for molecular testing
  - Nasal and mid-turbinate specimens may be collected by either patients themselves or healthcare providers
  - If negative, but intermediate or high clinical suspicion, repeat testing recommended
- The panel suggests molecular testing in asymptomatic individuals known or suspected to have been exposed to COVID-19
- Testing of asymptomatic individuals without known exposure is suggested when the results will impact isolation/quarantine/PPE/eligibility for surgery/inform immunosuppressive therapy



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<https://www.idsociety.org/practice-guideline/covid-19-guideline-diagnostics/>

# NYS Specimen Collection Sites - COVID-19 Testing

- [NYSDOH Find Test Site Near You Website](#)
    - NYS specimen collection sites, healthcare settings, pharmacies, and other
    - More than 760 specimen collection or testing sites have been identified
  - For the NYS specimen collection sites:
    - Call the New York State COVID-19 Hotline at 1-888-364-3065
- OR
- Visit the NYSDOH website [www.covid19screening.health.ny.gov](https://www.covid19screening.health.ny.gov) to be screened for eligibility, and if eligible, have an appointment set up at one of the State's testing sites

Interested in being tested for COVID-19? Use this screening tool to share your symptoms and pre-register for testing.

START ASSESSMENT

Get information on coronavirus testing near you. Simply enter your address and find locations that provide coronavirus testing.

FIND A TEST SITE NEAR YOU



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# NYS Criteria for COVID-19 Testing

- **Diagnostic testing for COVID-19 shall be authorized by a health care provider when:**
- **An individual is symptomatic or has a history of symptoms of COVID-19 (e.g. fever, cough, and/or trouble breathing), particularly if the individual is 70 years of age or older, the individual has a compromised immune system, or the individual has an underlying health condition**
- **OR**, An individual has had close (i.e. within six feet) or proximate contact with a person known to be positive with COVID-19 (precautionary or mandatory quarantine)
- **OR**, An individual is employed as a health care worker, first responder, or other essential worker who directly interacts with the public while working
- **OR**, An individual presents with a case where the facts and circumstances – as determined by the treating clinician in consultation with state or local department of health officials – warrant testing
- **OR**, Any individual who would return to workplace in Phase 1

# NYS Sites for COVID-19 Testing

FIND A TESTING SITE

Albany, NY 12210, USA

Submit

Help the community [Add New Location](#)


Learn more about New York's guidance on COVID-19


**New York State Department of Health**


[\(888\) 364-3065](#)


[New York Testing Guidelines](#) >

**Community Care Physicians - Urgent Care Center of Albany**


 [Directions](#)

 391 Myrtle Avenue, Albany, NY 12208

 (518) 207-2299

 Closed now ▾

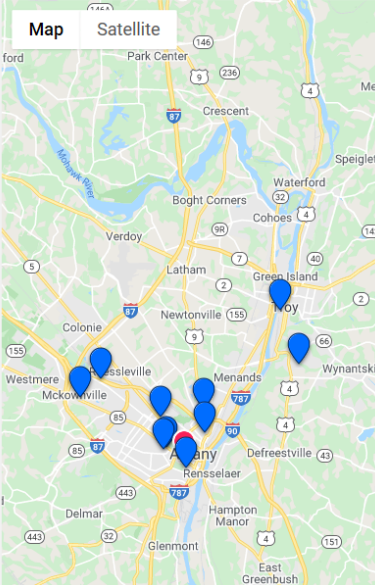
✓ Restrictions Apply ⓘ

 Antibody Testing: Available ⓘ

You can walk into the Urgent Care Center in Albany and become a patient to get tested for COVID-19. The testing would be performed at the mobile testing site in Latham of Community Care Physicians.

Source: <https://communitycare.com/UrgentCareCenters/Albany>

Map Satellite





# NYS Sites for COVID-19 Testing

## Albany SUNY Drive Through

Drive-thru



📍 1400 Washington Ave, Albany, NY 12206

📞 (888) 364-3065

🕒 Open now: 8AM-6PM ▼

✓ Appointment Required

✓ Screening Required ⓘ

APPOINTMENT IS REQUIRED. Individuals who would like to be tested must make an appointment by calling NYS COVID-19 Hotline [888-364-3065](tel:888-364-3065). NO WALK-INS allowed. All patients must remain in the vehicle.

Source: <https://coronavirus.health.ny.gov/covid-19-testing>

\* Verified by phone

[Report an error](#) ✎

## Whitney M. Young, Jr. Health Center



📍 920 Lark Drive, Albany, NY 12207

📞 (518) 465-4771

🕒 Closed now ▼

✓ Appointment Required

✓ Screening Required ⓘ

✓ Restrictions Apply ⓘ

\* Verified by phone

[Report an error](#) ✎



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# COVID-19 Testing Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

## Symptoms Include:

Fever, cough, difficulty breathing



Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

## You Should Be Isolated If:

- You have symptoms and think you may have been infected with the virus.

## You Should Be Quarantined If:

- You have been in close contact with someone known to have COVID-19, even if you don't have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

## If You are an Essential Worker:

You can **ONLY** return to work while you wait for your test results if:

- You have your employer's permission to do so.
- You **DO NOT** have symptoms.
- And you have **NOT** had contact with a person known to have COVID-19.

In addition, you must continue to:

- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.

## How to Isolate or Quarantine:



Stay home, except to visit a doctor.



If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.



Don't have visitors.



Separate yourself in a room that is not shared with others. Stay at least 6 feet away from others at all times.



Use a separate bathroom, if possible, and disinfect after each use.



Arrange for food, medicine, and other supplies to be left at your door.



Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave outside your door.



Don't touch pets.



Arrange for others to care for your children, if possible.



Wear a face mask if you must be around others.



Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

## Test Results

You will be contacted with your results.

**If you test positive on a diagnostic test** for the virus, you must continue isolation. You will get a call from a public health representative to identify any contacts you have had.

**If you test negative**, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.

Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at [www.nyscho.org/directory](http://www.nyscho.org/directory)

Learn more at [coronavirus.health.ny.gov](http://coronavirus.health.ny.gov)

## Support and Job Assistance

Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job-protected sick leave and compensation. Learn more at <https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers#employee>

If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at [www.nyscho.org/directory](http://www.nyscho.org/directory)

**Stay apart now. Be together later.**

# Contact Tracing Tool

## for People Being Tested for COVID-19

If you test positive for COVID-19, you will get a call from a public health representative to identify any contacts you have had. This form can help you identify your contacts so you will be ready for the call.

**STEP 1**

### Identify date of first symptoms

If you have had symptoms, put the date you first felt sick OR if you have had no symptoms then put your date of testing

\_\_\_\_/\_\_\_\_/\_\_\_\_  
SUBTRACT 2 DAYS: \_\_\_\_/\_\_\_\_/\_\_\_\_ = YOUR CONTACT TRACING DATE

**STEP 2**

### Who has been in your house with you since your contact tracing date?

Include people who live in your home, and people who may have visited like friends, a babysitter or anyone else providing in-home services.

	Name of Person	Date Last in Home	Their Phone Number
1			
2			
3			
4			
5			

**STEP 3**

### Make a list of what you did each day since your contact tracing date with as much detail as possible.

Include things like hanging out with neighbors, going to work, running errands, appointments, social or recreational activities outside the house, and if you used public transportation to get there. Use another piece of paper if needed.

Day One: ____/____/____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Two: ____/____/____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Three: ____/____/____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Four: ____/____/____		People you were with		
Activity	Location	Name	Address	Phone Number

To order materials from NYSDOH:

[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)

Available in Spanish

[NYSDOH Contact Tracing Tool](#)



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# For Their Contacts

To order materials from NYSDOH:  
[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)

[NYS Contact Tracing Answer the Phone](#)

NEW YORK STATE  **CONTACT TRACING**

You're a part of the solution...  
now answer the phone!

 You've stayed home!

 You're wearing masks!

 Now, answer the phone!

As we battle coronavirus together, tracing exposures to COVID is important to stop the spread.

The NYS Contact Tracing Program works with confirmed positive COVID-19 people to determine who they have been in contact with. Trained specialists reach out to those contacts about possible exposure. If you have been identified as a contact you will get a call from **"NYS Contact Tracing."**

Because the disease can be transmitted without symptoms, notifying people about a possible exposure is critical to stop the spread.

So, if you get a call from **"NYS Contact Tracing"** please answer. It is confidential and private.

**Please Answer the Phone**  
so we can keep NY moving forward  
and stop the spread of COVID-19.

health.ny.gov/coronavirus

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# NYSDOH COVID-19 Testing Resources

[NYSDOH SARS-CoV-2 Diagnostic Testing](#)

## SARS-CoV-2 Diagnostic Testing



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### What is SARS-CoV-2?

SARS-CoV-2 stands for Severe Acute Respiratory Syndrome Coronavirus Type 2, which is the name of the virus causing the current COVID-19 public health emergency.

### What are the symptoms of COVID-19?

Symptoms of COVID-19 may include fever, cough, shortness of breath or difficulty breathing. Other symptoms have been reported including chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, and new loss of taste or smell. Some people with COVID-19 develop symptoms and some do not. Both symptomatic and asymptomatic individuals can transmit COVID-19 to others. Talk to your health care provider if you have any of these symptoms.

### How do I know if I am infected with SARS-CoV-2?

Diagnostic tests detect SARS-CoV-2 in samples collected from your nose or throat. A diagnostic test is the only way to know if you are infected with SARS-CoV-2. These tests can be performed for those with or without symptoms.

### How does the SARS-CoV-2 diagnostic test work?

The test uses a technique called Polymerase Chain Reaction (PCR) to determine if genetic material from the virus is present in the sample collected. If there is no SARS-CoV-2 virus present in the sample, then no genetic material will be detected.

### My report says I have a positive result. What does that mean?

This means you have SARS-CoV-2 (COVID-19). You should consult with your health care provider, who will monitor your symptoms and provide guidance about how your illness should be managed. It is important to understand that, if you are infected with SARS-CoV-2, you may transmit the virus to others. You should follow NYSDOH guidance about isolation and physical distancing.

### My report says I have a negative result. What does that mean?

A negative test result means that SARS-CoV-2 was not detected in your sample. However, a negative result does not guarantee that you are not infected. If you continue to feel unwell or develop symptoms resembling those of COVID-19, you should isolate yourself and ask your health care provider if you should be tested again. If you had close contact with someone known to have COVID-19, you should remain in quarantine for 14 days after exposure, even if you had a negative test result.

### My report says I have an inconclusive or indeterminate result. What does that mean?

This means that the test was not able to determine whether SARS-CoV-2 was or was not present. Talk to your health care provider, as they may decide you should be tested again.

For more information on COVID-19 in NYS go to: <https://health.ny.gov/coronavirus>

New York State Department of Health

5/20



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ANDREW M. CUOMO  
Governor

HOWARD A. ZUCKER, M.D., J.D.  
Commissioner

SALLY DRESLIN, M.S., R.N.  
Executive Deputy Commissioner

DATE: April 30, 2020  
TO: Clinical Laboratories, Limited Service Labs, Healthcare Providers, Healthcare Facilities, and Local Health Departments  
FROM: NYS Department of Health (Department) Bureau of Surveillance and Data Systems (BSBS)

### Health Advisory: COVID-19 Serology Testing

#### Background

Serological tests for determining the presence of antibodies against SARS-CoV-2 are now available from commercial manufacturers. Serology tests are used to determine if antibodies against SARS-CoV-2 are present. Certain serology tests can look for the general presence of SARS-CoV-2 antibodies, while others can determine if specific types of SARS-CoV-2 antibodies, such as IgM and/or IgG, are present.

#### FDA and Serological Testing

The US Food and Drug Administration (FDA) is allowing commercial manufacturers of COVID-19 serology tests to distribute these tests to laboratories once they notify the FDA that they have validated their test. A list of manufacturers that have notified the FDA can be found at <https://www.fda.gov/medical-devices/emergency-situations-medical-devices/flags-diagnostic-testing-sars-cov-2>.

Although there are manufacturers that have notified the FDA that their tests have been validated, and the FDA has approved the distribution of the tests, the data demonstrating the accuracy and reliability of the tests has not been reviewed by the FDA. In addition, these tests have not necessarily been granted approval under the FDA's Emergency Use Authorization (EUA) process. Tests being distributed prior to the approval under the FDA's EUA process can only be performed by laboratories approved to conduct high complexity testing. These tests are not considered waived and, therefore, cannot be used at the point of care.

Laboratories using COVID-19 serological tests from these commercial manufacturers are required to include specific disclaimers when issuing test results, including the following:

- This test has not been reviewed by the FDA.
- Negative results do not rule out SARS-CoV-2 infection, particularly in those who have been in recent contact with the virus. Follow-up testing with a molecular diagnostic test should be considered to rule out infection in these individuals.
- Results from antibody testing should not be used as the sole basis to diagnose or exclude SARS-CoV-2 infection, or to inform infection status.
- Positive results may be due to past or present infection with non-SARS-CoV-2 coronavirus strains, such as coronavirus HKU1, NL63, OC43, or 229E.

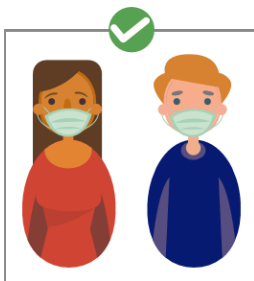
Empire State Plaza, Corning Tower, Albany, NY 12237 | [health.ny.gov](https://health.ny.gov)

[NYSDOH Health Advisory on COVID-19 Serologic Assays](#)



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# Face Masks and Coverings for COVID-19



- You must wear a face mask or face covering in public when social distancing (staying at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes on public transport, in stores and on crowded sidewalks.
- Children over 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.
- Cloth face coverings should be made from fabric you can't see through when held up to the light. They must be cleaned before reusing.
- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.
- The best way to prevent COVID-19 is to continue social distancing (staying at least 6 feet away from others), **even when wearing a face covering.**

## Putting On Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before putting on your face covering.
- Make sure the face covering covers both your nose and mouth.
- **DON'T** wear your mask hanging under your nose or mouth or around your neck. You won't get the protection you need.
- **DON'T** wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

## Taking Off Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before taking off your face covering.
- Remove your mask only touching the straps.
- Discard the face covering if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
- Wash your hands again.
- When cleaning a cloth face covering, **DO** put in the washer (preferably on the hot water setting).
- Dry in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.

## COVID-19 Symptom Check

I am deaf or hard of hearing. I am using this card to communicate.

I may need a certified sign language interpreter, captioning or other ways to communicate.

I have circled the best ways to communicate with you.



Interpreter



Text



Writing



Lip Read



Gesture



Assistive  
Listening Device

### Quick Communication

Some questions may be answered  
by pointing to yes, no, don't know.

YES

NO

DON'T  
KNOW

### THIS IS MY LEVEL OF PAIN:



No  
Pain



Mild  
Pain



Moderate  
Pain



Severe  
Pain



Very  
Severe  
Pain



Worst  
Possible  
Pain

### THESE ARE MY SYMPTOMS:



Fever



Cough



Shortness  
of Breath



Sore  
Throat



Lost Sense  
of Taste/Smell



Muscle  
Aches



Chills



Headache

OTHER SYMPTOMS I HAVE: \_\_\_\_\_

### I HAVE HAD SYMPTOMS THIS MANY DAYS:

1

2

3

4

5

6

7

8

9

10

11

12

13

14

I HAVE HAD CLOSE CONTACT WITH SOMEONE  
(within 6 feet) WHO HAS COVID-19:

Yes

No

Unsure

# Korean CDC

- Positive molecular tests after recovery, as long as 37 days after discharge from isolation
- 285 're-positive' individuals (positive after being discharged from isolation)
- Results:
  - Depending on the group, 26-49% of cases tested positive again after discharge
  - On average, 45 (8-82 days) from symptom onset to testing positive after discharge
  - 45% were symptomatic (cough, sore throat)
  - Viral cell culture testing of 108 re-positive cases all had negative results
  - Among these 285 individuals, 790 contacts were identified
    - No case found that was newly confirmed from exposure during the re-positive period alone
- Conclusions:
  - Re-positive test results were not due to reinfection or reactivation
  - PCR diagnostic tests detecting non-viable viral particles
  - No evidence of infectivity among re-positive cases

<https://www.cdc.go.kr/board/board.es?mid=a30402000000&bid=0030>



# Contact Tracing

# Contact Tracing – Test-Trace-Isolate

- Public health will interview patients positive on molecular testing, ensure the patient is isolated appropriately, and determine close contacts
- The NYS Contact Tracing Team will identify and interview the close contacts to determine their risk of exposure
- Provide those contacts with instructions for isolation or quarantine, as appropriate
- Monitor their symptoms through text messages
- Refer them to testing, if appropriate
- And connect contacts to social service assistance, such as housing, food, or medicine, while they are quarantined or isolated

# Community Mitigation and Re-opening Strategies

# NYS Community Mitigation and Reopening Strategy

- **Reopening – Phase 1**

- The Mid-Hudson Region and Long Island met all seven metrics to begin Phase 1 reopening
- All regions have met all seven metrics required to reopen, except NYC

## New York Forward Business Reopening Lookup Tool

Businesses in each region will be able to re-open in phases. Re-opening refers to non-essential businesses and business activities. Essential businesses and business activities that are open, will be able to remain open.

The guidelines accessible via this tool apply to both non-essential businesses in regions that are permitted to re-open, and essential businesses throughout the state that were previously permitted to remain open.

Eligibility for reopening will be determined by [health metrics](#) for each region.

This tool will help you determine whether or not your business is eligible to reopen, and the public health and safety standards with which your business must comply.

To access it, please click on the “Get Started” button below:



[Get Started](#)

- **NY Forward Business Reopening Lookup Tool**

- Determine whether a business is eligible to reopen
- Search county and business category
- [Business Reopening Lookup](#)

# NYS Community Mitigation and Reopening Strategy

## OPEN FOR BUSINESS

 Download |  Print

NAICS: 722330

Industry: Mobile Food Services

Your business is located in Albany county, which is in region Capital Region.

Your business is currently **permitted to operate statewide**.

In order to operate, you must comply with all safety guidelines for your industry, as well as any additional health and safety guidance issued by the state. [Please click here to read the applicable guidelines](#).

If the link above contains guidance specific to your industry, you must affirm that you have read and understand your obligation to operate in accordance with the guidance at the bottom of the document.

Please note that in order to be fully compliant, you must develop a business safety plan.

Thank you for using the New York Forward Business Reopening Lookup Tool. For more information on the New York State Forward plan, visit [forward.ny.gov](https://forward.ny.gov).

Visit [Empire State Development's website](#) for frequently asked questions on how the New York Forward re-opening plan impacts businesses.

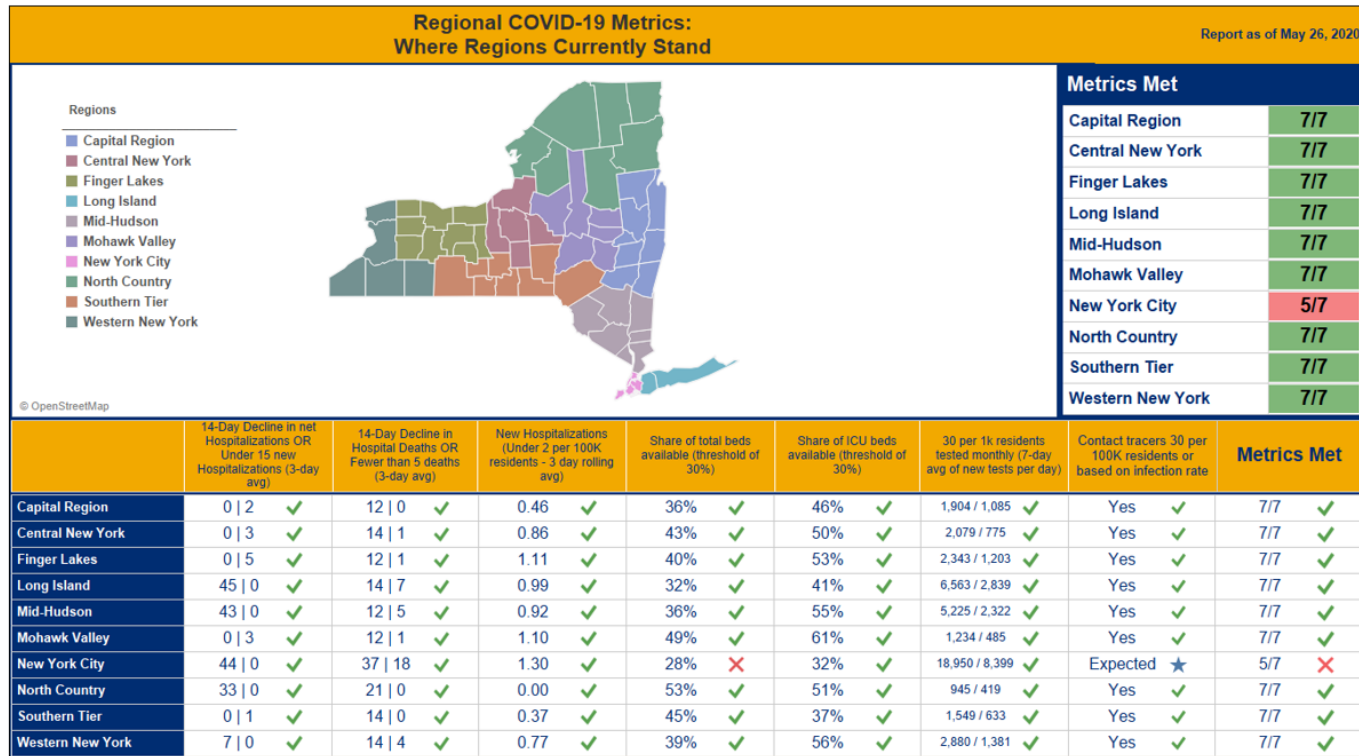


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# Regional Monitoring Dashboard

## REGION BY REGION STATUS

Daily Hospitalization Summary by Region | COVID-19 Tracker: Testing & Fatalities | Regional Breakdown Map



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[Regional Dashboard](#)

# Daily Hospitalization Summary by Region

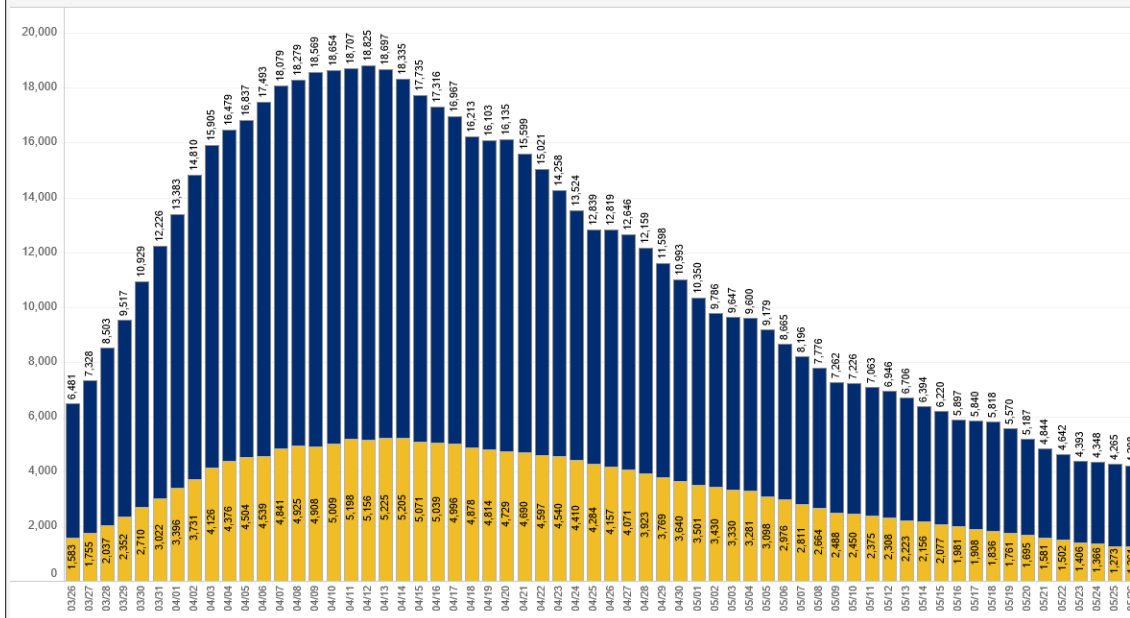
## DAILY HOSPITALIZATION SUMMARY BY REGION

Regional COVID-19 Metrics | COVID-19 Tracker: Testing & Fatalities | Regional Breakdown Map

### All Regions

Report as of: May 26, 2020

■ Total COVID-19 Patients Hospitalized ■ Total COVID-19 Patients in ICU



### Select a Region

- ☒ (All)
- ☐ Capital Region
- ☐ Central New York
- ☐ Finger Lakes
- ☐ Long Island
- ☐ Mid-Hudson
- ☐ Mohawk Valley
- ☐ New York City
- ☐ North Country
- ☐ Southern Tier
- ☐ Western New York

[NYS Daily Hospitalization Summary by Region](#)



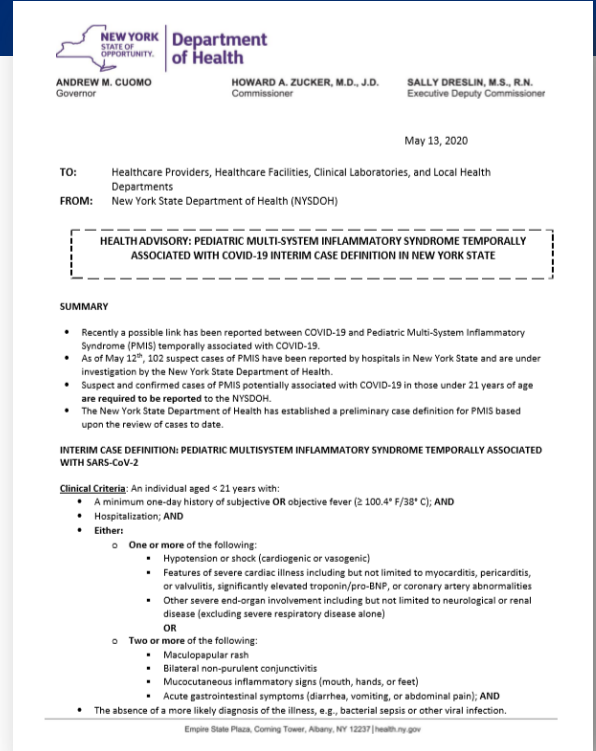
Department of Health

# Multisystem Inflammatory Syndrome Associated with COVID-19 in Children (MIS-C)



# NYSDOH Health Advisory PMIS

- Health Advisory - May 13<sup>th</sup>, 2020
- Suspected and confirmed cases in those under 21 years of age are required to be reported to the NYSDOH through the hospital survey system (HERDS) on the NYSDOH Health Commerce System (HCS)
- Test suspect cases with molecular and/or serologic assays



[NYSDOH PMIS Temporally Associated with COVID-19 Interim Case Definition in NYS](#)

# NYSDOH Interim PMIS Case Definition

- **Clinical Criteria:** An individual aged < 21 years with:
  - A minimum one-day history of subjective **OR** objective fever ( $\geq 100.4^{\circ}\text{F}/38^{\circ}\text{C}$ ); **AND**
  - Hospitalization; **AND**
  - **Either:**
    - **One or more** of the following:
      - Hypotension or shock (cardiogenic or vasogenic)
      - Features of severe cardiac illness including but not limited to myocarditis, pericarditis, or valvulitis, significantly elevated troponin/pro-BNP, or coronary artery abnormalities
      - Other severe end-organ involvement including but not limited to neurological or renal disease (excluding severe respiratory disease alone)
    - OR**
    - **Two or more** of the following:
      - Maculopapular rash
      - Bilateral non-purulent conjunctivitis
      - Mucocutaneous inflammatory signs (mouth, hands, or feet)
      - Acute gastrointestinal symptoms (diarrhea, vomiting, or abdominal pain); **AND**
  - The absence of a more likely diagnosis of the illness, e.g., bacterial sepsis or other viral infection.

# NYSDOH Interim PMIS Case Definition

- **Laboratory Criteria:**
- **General Laboratory Criteria:** Two or more of the following markers of inflammation:
  - Neutrophilia, lymphopenia, thrombocytopenia, hypoalbuminemia, elevated C-reactive protein (CRP), erythrocyte sedimentation rate (ESR), fibrinogen, D-Dimer, ferritin, lactic acid dehydrogenase (LDH), interleukin 6 (IL-6), OR elevated procalcitonin
- **Virologic Laboratory Criteria:** One of the following SARS-CoV-2 laboratory results\*
  - Detection of SARS-CoV-2 RNA in a clinical specimen using a molecular amplification detection test (e.g., RT-PCR) (or detection of SARS-CoV-2 antigen in a clinical specimen), at the time of presentation with this clinical picture or within the prior 4 weeks.
  - Detection of SARS-CoV-2 antibody in serum, plasma, or whole blood indicative of a new or recent infection.
  - \*Based on the use of an FDA authorized test

# NYSDOH Interim PMIS Case Definition

## Epidemiologic Criteria:

One or more of the following exposures in the 6 weeks prior to the onset of symptoms:

- Close contact with an individual with laboratory-confirmed SARS-CoV-2 infection.
- Close contact with an individual with illness clinically compatible with COVID-19 disease who had close contact with an individual with laboratory-confirmed SARS-CoV-2 infection.
- Travel to or residence in an area with sustained, ongoing community transmission of SARS-CoV-2.

## Case Classifications:

- **Confirmed:** Meets clinical, general laboratory, and virologic laboratory criteria
- **Suspect:** Meets clinical, general laboratory, and epidemiologic criteria



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# CDC Health Alert Network: MIS-C Associated with COVID-19

- Name: MIS-C
- Case definition, consistent with NYSDOH

Multisystem Inflammatory Syndrome in Children (MIS-C) Associated with Coronavirus Disease 2019 (COVID-19)



## Case Definition for Multisystem Inflammatory Syndrome in Children (MIS-C)

- An individual aged <21 years presenting with fever<sup>i</sup>, laboratory evidence of inflammation<sup>ii</sup>, and evidence of clinically severe illness requiring hospitalization, with multisystem (≥2) organ involvement (cardiac, renal, respiratory, hematologic, gastrointestinal, dermatologic or neurologic); **AND**
- No alternative plausible diagnoses; **AND**
- Positive for current or recent SARS-CoV-2 infection by RT-PCR, serology, or antigen test; or COVID-19 exposure within the 4 weeks prior to the onset of symptoms

<sup>i</sup>Fever ≥38.0°C for ≥24 hours, or report of subjective fever lasting ≥24 hours

<sup>ii</sup>Including, but not limited to, one or more of the following: an elevated C-reactive protein (CRP), erythrocyte sedimentation rate (ESR), fibrinogen, procalcitonin, d-dimer, ferritin, lactic acid dehydrogenase (LDH), or interleukin 6 (IL-6), elevated neutrophils, reduced lymphocytes and low albumin

### Additional comments

- Some individuals may fulfill full or partial criteria for Kawasaki disease but should be reported if they meet the case definition for MIS-C
- Consider MIS-C in any pediatric death with evidence of SARS-CoV-2 infection

the CDC Health Alert Network  
4:45 PM ET

<https://emergency.cdc.gov/han/2020/han00432.asp>



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# MIS-C Associated with COVID-19

New York State Department of Health

HELP

## Upcoming Events



COVID-Related Pediatric Multi-System  
Inflammatory Syndrome  
June 4, 2020, 3PM

## Archives



Multisystem Inflammatory Syndrome in  
Children (MIS-C) Associated with  
Coronavirus 2019 (COVID-19)  
May 21, 2020



COVID-Related Pediatric Multi-System  
Inflammatory Syndrome  
May 14, 2020



Webcast link: <https://totalwebcasting.com/view/?id=nysdohcovid>

# Therapeutics for COVID-19

# Remdesivir

- Double-blind, randomized placebo-controlled trial of IV remdesivir in hospitalized adults with pneumonia
- The data and safety monitoring board recommended early unblinding of the results due to shortened recovery in the remdesivir group among 1,059 patients (538 remdesivir, 521 placebo)
- Preliminary results:
  - Median recovery time of 11 days compared to 15 days
  - Trend toward lower mortality at 14 days with 7% in remdesivir group versus 12% in placebo (not statistically significant)

*The NEW ENGLAND JOURNAL of MEDICINE*

ORIGINAL ARTICLE

## Remdesivir for the Treatment of Covid-19 — Preliminary Report

J.H. Beigel, K.M. Tomashek, L.E. Dodd, A.K. Mehta, B.S. Zingman, A.C. Kalil, E. Hohmann, H.Y. Chu, A. Luetkemeyer, S. Kline, D. Lopez de Castilla, R.W. Finberg, K. Dierberg, V. Tapson, L. Hsieh, T.F. Patterson, R. Paredes,



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# Remdesivir

- Clinical effect found was modest but important
- Findings more prominent among those with severe disease (versus mild to moderate)
- Did not appear to improve outcomes in those requiring mechanical ventilation or ECMO
- Suggesting timing of administration and underlying clinical status of the patient may be important in understanding outcomes of therapy
- Additional analyses will be performed with completion of 28 days of follow-up
- The FDA has made IV remdesivir available under an EUA for the treatment of adults and children with severe COVID-19 disease

THE NEW ENGLAND JOURNAL of MEDICINE

## EDITORIAL



### Remdesivir — An Important First Step

Raphael Dolin, M.D., and Martin S. Hirsch, M.D.



# Remdesivir

- Current era of limited remdesivir supplies
- Accompanying article in the NEJM, Goldman et al., 5 days compared to 10 days treatment – similar outcomes
- Priority should be given to a 5-day remdesivir regimen for patients at the early stages of severe disease (i.e., when they require supplemental oxygen but not yet intubated) since the evidence for benefit is clearest in this population

The NEW ENGLAND JOURNAL of MEDICINE

EDITORIAL



Remdesivir — An Important First Step

Raphael Dolin, M.D., and Martin S. Hirsch, M.D.



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# Hydroxychloroquine

- Observational study: 96,032 hospitalized patients with laboratory-confirmation of SARS-CoV-2 in 671 hospitals on six continents
- No benefit seen
- After adjusting for confounding factors, each of the four treatment arms were independently associated with an increased risk of ventricular arrhythmia during hospitalization and in-hospital mortality compared with the control group
- WHO announcement – pausing the Solidarity Trial to look at safety concerns based on the Lancet article

Hydroxychloroquine or chloroquine with or without a macrolide for treatment of COVID-19: a multinational registry analysis

*Mandeep R Mehra, Sapan S Desai, Frank Ruschitzka, Amit N Patel*



# COVID-19 Healthcare System Capacity

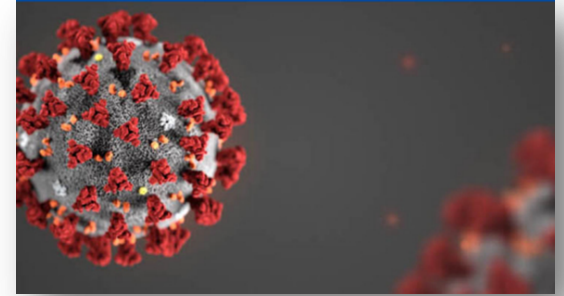
**Marcus Friedrich, MD, MHCM, MBA, FACP**  
**Chief Medical Officer, Office of Quality and  
Patient Safety**  
**NYSDOH**



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# COVID-19 Healthcare Capacity and Response

- Medicaid
- Healthcare system capacity
- Elective surgeries
- Encouraging access to healthcare
- Hospital visitation



# COVID-19 Medicaid Update

Medicaid information and FAQs:

[https://www.health.ny.gov/health\\_care/medicaid/redesign/pmt\\_reductions/index.htm](https://www.health.ny.gov/health_care/medicaid/redesign/pmt_reductions/index.htm)

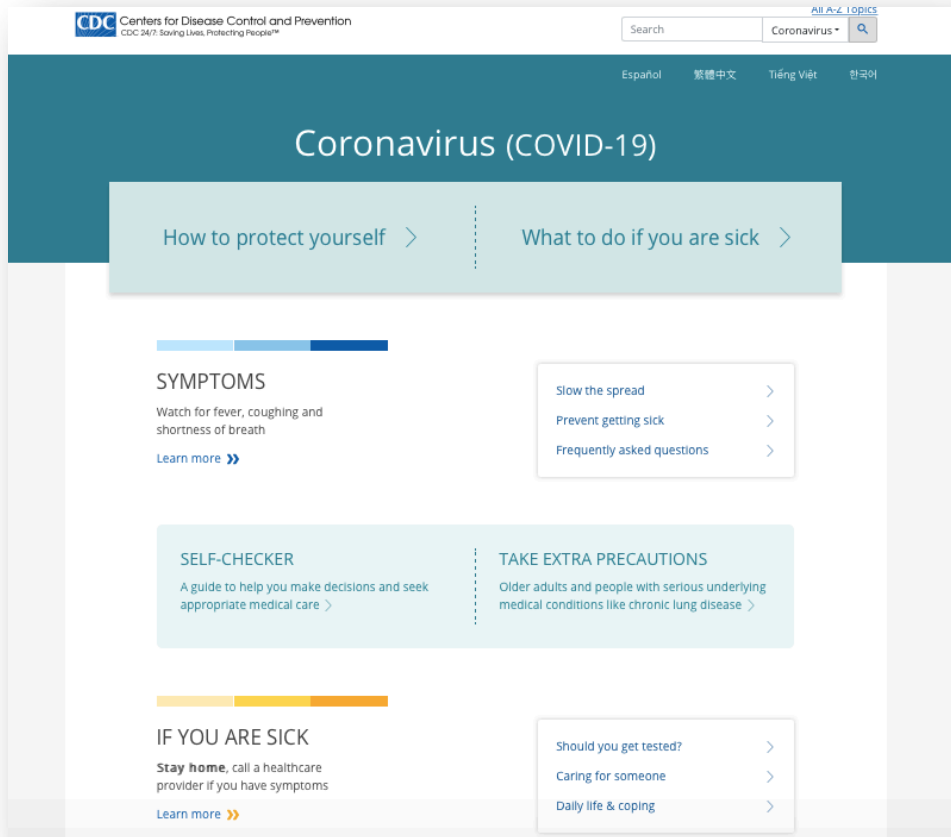
Email: [health.sm.ATB-reduction@health.ny.gov](mailto:health.sm.ATB-reduction@health.ny.gov)



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# COVID-19 Resources

# CDC COVID Website



[www.cdc.gov/coronavirus/2019-ncov/index.html](https://www.cdc.gov/coronavirus/2019-ncov/index.html)



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# NYC DOHMH COVID-19 Webpage

Promoting and Protecting the City's Health

**NYC**  
Health

한국어 ▶ Translate ▼ Text-Size

[Home](#) [About](#) [Our Health](#) [Services](#) [Providers](#) [Data](#) [Business](#)

[Reporting and Services](#) [Health Topics](#) [Resources](#) [Emergency Prep](#)

[By Disease or Condition](#)

[Immunizations](#)

[Alcohol and Drug Use](#)

[Smoking and Tobacco Use](#)

[Sexual and Reproductive Health](#)

[Children and Adolescents](#)

[Healthy Aging](#)

## Coronavirus Disease 2019 (COVID-19) — Information for Providers

### Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

*As of March 18, 6 p.m.:*

- [COVID-19 Daily Case Data Summary](#) (PDF)
- [NYC Flu-like Illness Data 2016-Current](#) (PDF)

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# Mental Health Resources



Services News Government Local

Office of Mental Health

About OMH Consumers & Families Behavioral Health Providers Employment

## Guidance Documents

As defined in section 202-e of the State Administrative Procedure Act, a guidance document is any guideline, memorandum or similar document, prepared by an agency, that provides general information or guidance to assist regulated parties in complying with any statute, rule or other legal requirement. The term does not include documents that concern only the internal management of the agency, such as a policy that applies only to an OMH operated facility or program.

Current OMH Guidance Documents:

### Guidance on COVID-19

- [OMH Psychiatric Center Visitor Restriction Guidance](#) 📄 (3/14/2020)
- [COVID-19 Guidance for Children's Waiver Service Providers](#) 📄 (3/14/2020)
- [DOH Medicaid Updates – Special Editions](#)
- [COVID-19 Guidance for Health Homes](#) 📄 (3/14/2020)
- [Provider Memo – Maintaining Continuity of Operations Plans and Reporting Disruptions in Services](#) 📄 (3/13/2020)
- [Guidance for NYS Behavioral Health Programs](#) 📄 (3/11/2020)
- [Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19](#) 📄
- [Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak](#) 📄
- [OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak](#) 📄

### COVID-19 Telemental Health Guidance

- [Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency](#) 📄 (REVISED – 3/17/2020)
- [Self-Attestation of Compliance to Offer Telemental Health Services](#) 📄 (REVISED - 3/13/2020)
- [DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services](#) 📄
- [OASAS Telepractice Waiver Update](#) 📄
- [Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OPWDD](#) 📄
- [Use of Telemental Health for People Affected by the Disaster Emergency](#) 📄 (3/11/2020)

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- For everyone
- For individuals receiving mental health services
- For parents
- For caregivers of older adults
- For mental health providers

March 16, 2020

Office of  
Mental Health

## Feeling Stressed About Coronavirus (COVID-19)?

### Managing Anxiety in an Anxiety-Provoking Situation

The outbreak of COVID-19 around the world has led to the spread of fear and panic for individuals and communities. In addition to following physical precautions guidelines, individuals should be taking care of their psychological well-being.

#### This guide includes tips for the following populations:

- For Everyone
- For Individuals Receiving Mental Health Services
- For Parents, Including Parents of Children with Pre-Existing Anxiety Disorders
- For Caregivers of Older Adults
- For Mental Health Providers

#### For Everyone:

- Reduce anxiety by reducing risk. Ways to reduce risk include practicing good hygiene (e.g.

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Department

# NYS Medicaid Telehealth Updates and Guidance

[NYSDOH COVID-19 Guidance for Medicaid Providers website](#)

- **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
  - [Slides](#) (PDF)
  - Recording *Coming Soon*
- **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - [\(Web\)](#) - [\(PDF\)](#) - **Updated 5.1.2020**

# Telehealth Guidance

- **American College of Physicians Telehealth Resource:**

[www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth](http://www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth)

- **CDC Outpatient and Ambulatory Care Setting Guidance:**

[www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html](http://www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html)

- **Medicaid:**

[www.health.ny.gov/health\\_care/medicaid/program/update/2020/](http://www.health.ny.gov/health_care/medicaid/program/update/2020/)

**COVID-19 Weekly Healthcare Provider Update Compilation:  
As of May 27, 2020, 9:00 AM**

*The information in this compilation is current only as of the above date and time.*

**Purpose:** The purpose of this weekly publication is to provide healthcare providers in New York State with a consolidated update of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the [Health Commerce System \(HCS\)](#). If you are not receiving IHANS notifications, please work with your site's HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under [Information for Healthcare Providers](#).

Recordings of COVID-19 [Weekly Healthcare Provider Updates](#) are also available on the NYSDOH webpage.

Guidance/Health Advisory Topic	Link(s)	Date
Testing/ Specimen Collection	<a href="#">Additional Capacity Guidance (Collection, triage, treatment)</a>	3/19/20
	<a href="#">Specimen Collection and Handling to Allow NP and Saliva Specimen</a>	4/01/20
	<a href="#">Wadsworth Specimen Collection, Handling and Transport</a>	4/01/20
	<a href="#">Updated Infectious Disease Requisition Form</a>	4/09/20
	<a href="#">Updated Infectious Disease Requisition Guidance</a>	4/09/20
	<a href="#">Private Practice Collection Guidance</a>	4/19/20
	<a href="#">The NYSDOH Wadsworth Center's Assay for SARS-CoV-2 IgG FAQ</a>	4/20/20
	<a href="#">Updated Testing Protocol</a>	4/26/20
	<a href="#">Serology Testing</a>	4/30/20
	<a href="#">Specimen Collection Training for Unlicensed Individuals</a>	5/15/20
	<a href="#">Authorization of Licensed Pharmacists to Order COVID-19 Tests</a>	5/15/20
	<a href="#">SARS-CoV-2 Diagnostic Testing FAQ</a>	5/15/20
	<a href="#">COVID-19 Testing Next Steps</a>	5/12/20
Infection Control and PPE	<a href="#">Requests for PPE should go through your county OEM</a>	3/23/20
	<a href="#">PPE Shortage Guidance</a>	4/02/20
	<a href="#">Optimizing PPE (CDC)</a>	4/22/20
	<a href="#">Infection Control Guidance (CDC)</a>	4/24/20
Quarantine/ Isolation	<a href="#">Process for Discontinuation of Home Isolation</a>	3/28/20
	<a href="#">Protocols for Essential Personnel to Return to Work Following COVID-19 Exposure or Infection</a>	3/31/20
	Guidance for <a href="#">Local Health Departments</a> highlighting definitions and situations for quarantine and isolation.	4/07/20
	<a href="#">Precautionary Quarantine, Mandatory Quarantine, and Isolation</a>	4/16/20

For questions about this document please contact [covidproviderinfo@health.ny.gov](mailto:covidproviderinfo@health.ny.gov)

# HCP Compilation (Week of May 27th)

For questions, contact  
[covidproviderinfo@health.ny.gov](mailto:covidproviderinfo@health.ny.gov)

## [NYSDOH COVID-19 Weekly HCP Update Compilation](#)



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# Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers
- Text NYFRONTLINE to 741-741 to access these emotional support services
- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19

# Healthcare Provider Well-being Resources

<a href="#"><u>MSSNY</u></a>	<a href="#"><u>AAFP</u></a>
<a href="#"><u>ACP</u></a>	<a href="#"><u>AAP</u></a>
<a href="#"><u>NAM</u></a>	<a href="#"><u>AHRQ well-being</u></a> <a href="#"><u>AHRQ burnout</u></a>
<a href="#"><u>AMA</u></a>	<a href="#"><u>NIH</u></a>
<a href="#"><u>IHI</u></a>	<a href="#"><u>Stanford</u></a>



# Mental Health Resources

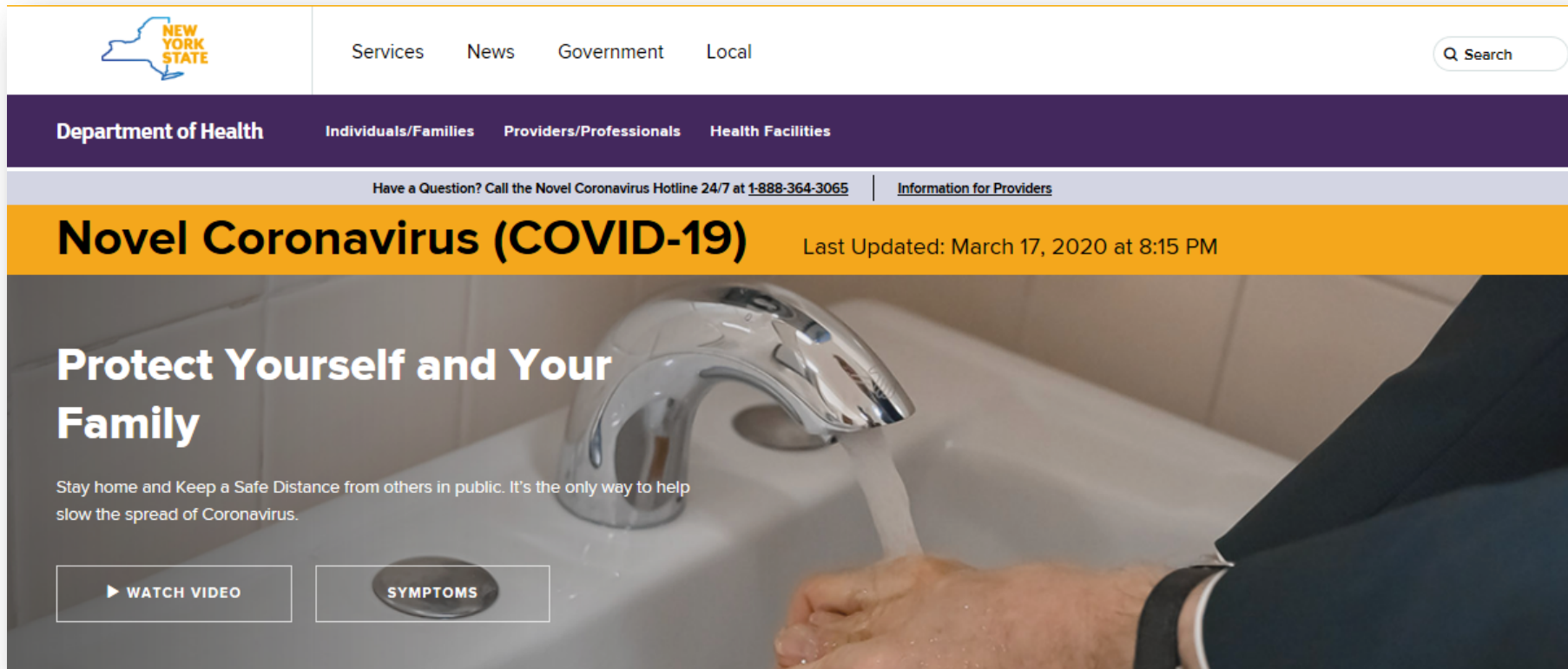
- **NYS Mental Health Helpline**

**1-844-863-9314**

- The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling



# [NYSDOH COVID-19 Website](#)



The screenshot shows the top portion of the NYSDOH COVID-19 website. At the top left is the New York State logo. To its right are navigation links: Services, News, Government, and Local. Further right is a search bar with a magnifying glass icon and the word 'Search'. Below these is a dark purple horizontal bar containing the text 'Department of Health' and three links: 'Individuals/Families', 'Providers/Professionals', and 'Health Facilities'. Underneath this bar is a light blue bar with the text 'Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1-888-364-3065' and a link 'Information for Providers'. The main content area has a yellow header with the text 'Novel Coronavirus (COVID-19)' and 'Last Updated: March 17, 2020 at 8:15 PM'. Below this is a large image of hands being washed under a running faucet. Overlaid on the left side of the image is the text 'Protect Yourself and Your Family' in large white font, followed by the text 'Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.' At the bottom of the image are two buttons: 'WATCH VIDEO' with a play icon and 'SYMPTOMS'.

NEW YORK STATE

Services News Government Local

Q Search

Department of Health Individuals/Families Providers/Professionals Health Facilities

Have a Question? Call the Novel Coronavirus Hotline 24/7 at [1-888-364-3065](tel:1-888-364-3065) | [Information for Providers](#)

**Novel Coronavirus (COVID-19)** Last Updated: March 17, 2020 at 8:15 PM

**Protect Yourself and Your Family**

Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.

▶ WATCH VIDEO SYMPTOMS

## PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

Mandatory and  
Precautionary Quarantine

Mass Gatherings

Healthcare Providers

Nursing Homes

Schools

Childcare Providers

Employees & Employers

Insurance

Voting

International Travel

Cyber Security

Price Gouging



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### Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

▶ WHAT TO LOOK FOR



### COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

OVERVIEW ▶

MOBILE TESTING ▶

PROTOCOL FOR TESTING ▶

▶ LEARN MORE



### Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

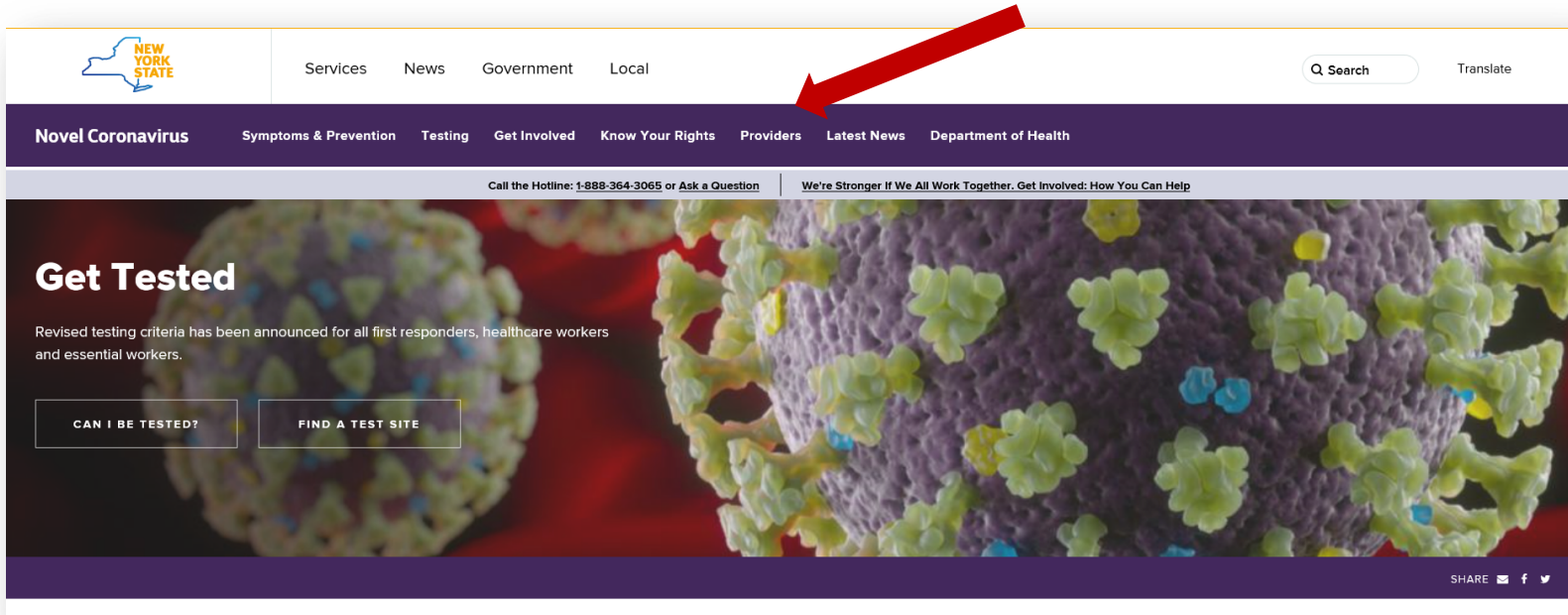
TESTING ▶

INSURANCE ▶

UNEMPLOYMENT ▶

▶ LEARN MORE

# NYSDOH COVID-19 Website



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#### FILTER

- Health Advisories
- Webinars
- Printable Materials
- Guidance

## ATTENTION ALL PATIENTS



If you have

fever



cough



trouble  
breathing



- Call this number \_\_\_\_\_.
- Tell them your symptoms.
- Ask where you should go and what you should do.
- Put on a mask before going inside.

## ATTENTION ALL VISITORS



**NO VISITORS  
ARE ALLOWED  
AT THIS TIME**

If you feel there is an urgent need for visitation,  
please contact \_\_\_\_\_.

**DO NOT VISIT**

# Questions or Concerns

- Call the local health department [www.health.ny.gov/contact/contact\\_information/](http://www.health.ny.gov/contact/contact_information/)
- In New York City: Notify the NYC DOHMH provider access line (PAL)
  - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)
- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays

If you lost your job or health coverage, or are uninsured, we have you covered



Enroll Today



## Individuals & Families

You and your family have many low cost, quality health insurance options available through the Individual Marketplace.

You can quickly compare health plan options and apply for assistance that could lower the cost of your health coverage. You may also qualify for health care coverage from Medicaid or Child Health Plus through the Marketplace. Anyone can apply here.

GET STARTED

Get In-Person Help

Compare Plans and Estimate Cost

Search by Health Plan, Provider, or Facility

Chat Now

1

Create an Account.

2

Tell us about yourself and your family.

3

Choose a health insurance plan.

- New Yorkers without health insurance can apply through NY State of Health through June 15<sup>th</sup>, 2020
- Must apply within 60 days of losing coverage



Department of Health



# QUESTIONS ?

## TO NYS' HEALTHCARE PROVIDERS

## THANK YOU!



Department  
of Health